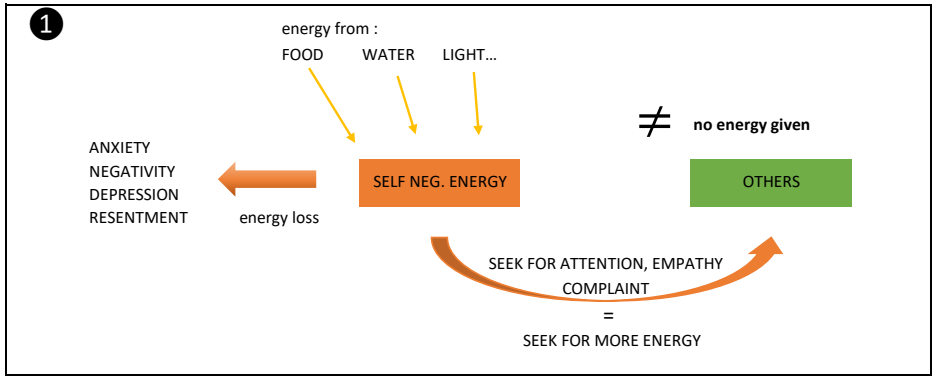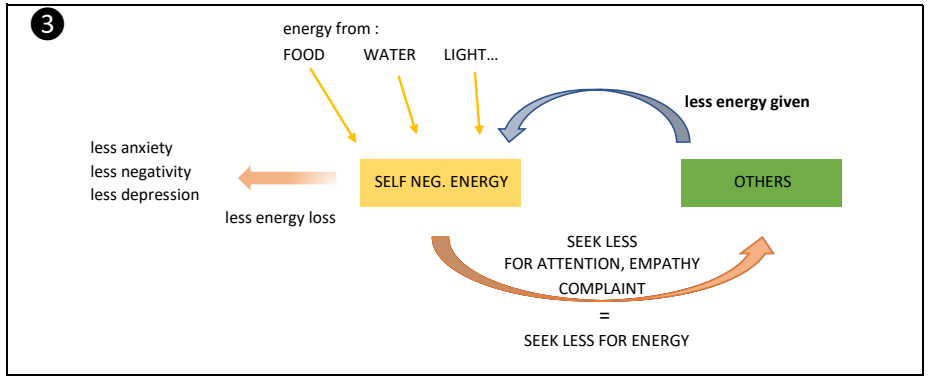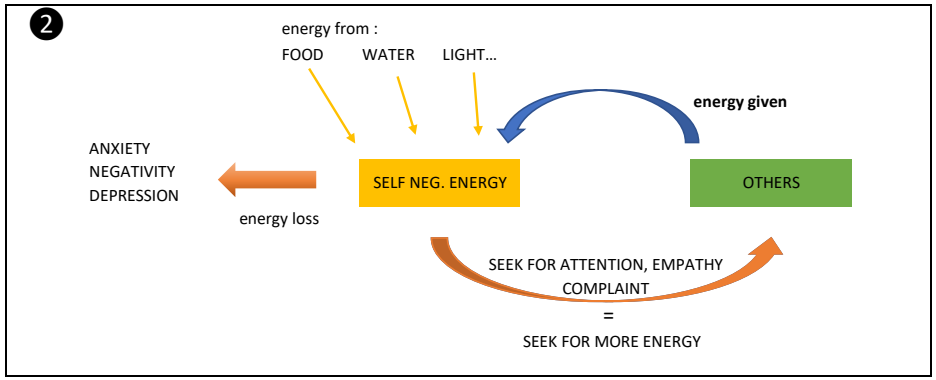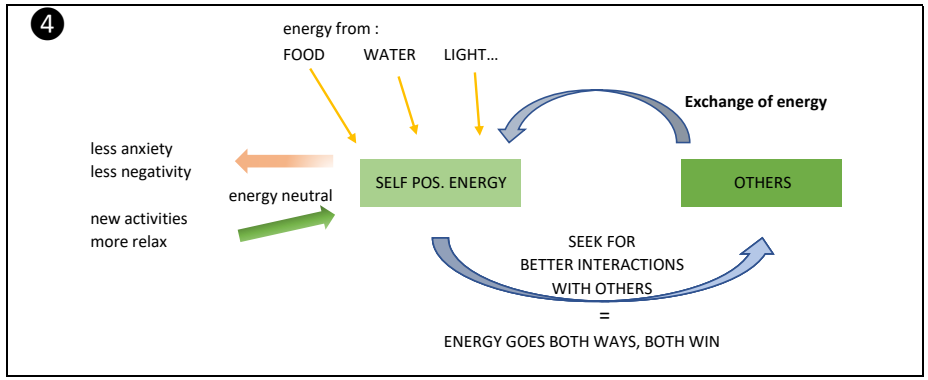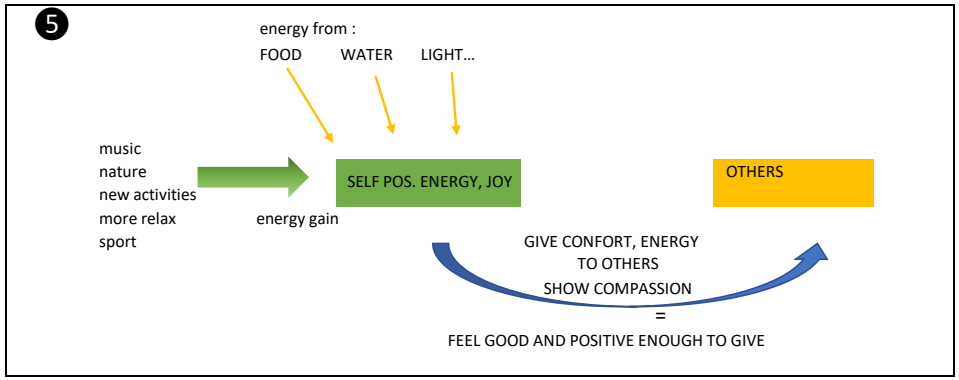COMPLAINT = SEEK FOR ATTENTION = SEEK FOR EMPATHY = SEEK FOR ENERGY